

AccuZIP Mail Concierge Service the strength of our collective network-

User Manual



Table of Contents

AccuZIP Mail Concierge Service	
Configuring AccuZIP6	3
Mail Queue and Job Management	
Pending Tab	
How to Submit a Mailing	
Scheduled Job Tab – Next Steps	
Print Bill of Lading	
Cancel Jobs	
Finalized Job Tab	
Accounting	
Pending Transactions	
Posted Transactions	
Mailing Cost Report	
U F	



Configuring the AccuZIP Mail Concierge Service in AccuZIP6

1) Contact support@accuzip.com to enable AccuZIP Mail Concierge Services (Include 10-digit AccuZIP Account Number in email request)

2) Complete: Required AccuZIP Mail Concierge Services Payment Setup Instructions

3) In AccuZIP6, pull the Additions Menu down to Mail Concierge Services -> Site Location(s)...

Additions Help	
AccuTrace	1
Move Update	
<u>T</u> ags Module	
Accu <u>G</u> eocoder	
Migration Utility	
Mail Concierge Service	Launch Mail Concierge Portal
<u>A</u> ctivate Product	Site Location(s)

4) Complete ACCUZIP MAIL CONCIERGE SERVICE SITE LOCATION SETUP Screen

			~ 🗅
Contact Information:		Site Informa	tion:
Site Nickname*		Туре	Timezone
Contact Name*	Contact Phone*	CRID*	MID
Company Name*		Open Time	Close Time (24
Site Address*	— Urbanization (PR only)	Dock Exists	
		Annual Piec	e Volume
City*	State* ZIP+4*	FCM Letter	FCM Card
Email - Primary for Invoices/Payments*		FCM Flat	
CC Emails - Enter each email on a new lin	e	Marketing Letter	Marketing Flat
	^		
	•	Nonprofit Letter	Nonprofit Flat
			*Requ



AccuZIP Mail Concierge Service support for multiple sites

You can choose your default site by selecting it from the "Job Pickup Site" drop down. You can click the "Add Site" button to create a new pickup site.

Contact Information:	1110		Site Informa	ition:
Site Nickname*			Туре	Timezone
TEXAS 3			Presort 🗸	Central 🗸
Contact Name*	Contact Pl	hone*	CRID*	MID
STEVE BELMONTE	805-440-8	3528	1234567	123456789
Company Name*			Open Time	Close Time (24 H
ACCUZIP INC.			08:00	17:00
Site Address*	Urbanizati	ion (PR only)	Dock Exists	
2451 N STEMMONS FWY			Annual Piec	e Volume
City*	State*	ZIP+4*	FCM Letter	FCM Card
DALLAS	тх	75207-2601	100,000	100,000
Email - Primary for Invoices/Payments*			FCM Flat	
steve@accuzip.com			100,000	
CC Emails - Enter each email on a new line			Marketing Letter	Marketing Flat
npi@accuzip.com	^		100,000	100,000
			Nonprofit Letter	Nonprofit Flat
	~		100,000	100,000
				*Requir

If this is the first time the list has been presorted and/or uploaded to the AccuZIP Commingle Site, the "Job Pickup Site" location match the item selected in the "AccuZIP Commingle Service – Site(s) Setup" window. When the MAIL.dat files are uploaded to the AccuZIP Commingle Mail Service site, the [COMMINGLE SERVICES] section (below) is written to the Presort.ini file.



<u>Open Presort</u>			Print Tags
Charles and			U U U U U U U U U U U U U U U U U U U
			Print <u>R</u> eports
View Scheduled			Print <u>L</u> abels
Database:	1. Presort	Job	DID: SQIOE4SA
Presort Path:	f:\customers\support@a\presort fo	older que	ens 2020-04-03 23
Postage (Pieces)	: \$241.50 (1,352) - \$0.179/Piece (Averag	ge)	
Containers:	7 Containers		
Payment Status:	Pickup Da	te: Not S	cheduled
Job Pickup Site:	TEXAS 3 (7700001101.3)		

The "SITE ID" that appears in the Presort.ini takes presentence if it exists in the Presort.ini. This way when the user clicks "View Scheduled" it will open the correct SITE ID - AccuZIP Commingle Portal where the MAIL.dat was originally uploaded.

[COMMINGLE SERVICES] CREATED_DATETIME_UTC=2020-04-03T15:38:13.592Z MAILDAT=5QI0E4SA.ZIP TOKEN=a7805f9d485543b3919f1a276856bcc0 SITE ID=7700001101.3



Print Preso	rt		
	Open Presort		Print <u>T</u> ags
	Close Presort		Print <u>R</u> eports
	View Scheduled		Print <u>L</u> abels
	Database:	1. Presort 🗸 Job	ID: SQI0E4SA
2	Presort Path: <u>f</u> :	\customers\support@a\presort folder quee	ens 2020-04-03 23
	Postage (Pieces): \$	241.50 (1,352) - \$0.179/Piece (Average)	
	Containers: 7	Containers	
	Payment Status:	Pickup Date: Not So	heduled
	Job Pickup Site:	TEXAS 2 (7700001101.2)	

[COMMINGLE SERVICES] CREATED_DATETIME_UTC=2020-04-03T15:38:13.592Z MAILDAT=5QI0E4SA.ZIP TOKEN=a7805f9d485543b3919f1a276856bcc0 SITE ID=7700001101.2

Note: Because it is cloud based, either site can setup the multiple sites under the Company and both will see all of the sites. You can presort and upload a job for pickup at the other site and the other site could login to the portal and see that job.

So each location that has AccuZIP selects their own Job Pickup Site as the default in the AccuZIP Commingle Service – Site(s) Setup window.



PREPARE AND PRESORT JOB AS NORMAL

5) PRINT TAGS AND REPORTS

IMPORTANT: YOU MUST FIRST PRINT THE TAGS AND REPORTS TO PRINTER OR PDF BEFORE SCHEDULING PICKUP

Note:

CONTAINER TAGS will contain **ZONE** and **PALLET #** indicating which Pallet(s) the Container(s) should be placed on.



6) SCHEDULE PICKUP AND PRINT PALLET PLACARDS

- 1. In the Print Presort screen, click **Schedule Pickup**. This step uploads the list to the AccuZIP Commingle Mail Service
- 2. Schedule the Shipment in the AccuZIP Comingle Mail Service
- 3. Once the Scheduled Shipment is accepted, the Print Presort window will automatically generate the new Hub Placard PDF





STEPS TO REUPLOAD A JOB TO A NEW SITE

Below are screen shots of an AccuZIP Mail Concierge Job previously uploaded. Notice the button states **View Scheduled**. Then when you change the Job Pickup Site: it **changes to Schedule Pickup** so you can RE-UPLOAD the job to the new site.

Print Presort			
Op	en Presort		Print <u>T</u> ags
Cle	ose Presort		Print <u>R</u> eports
Viev	v Scheduled		Print <u>L</u> abels
Da	atabase: [1. Presort 🗸 Je	ob ID: 935991
💓 🚺 Pr	esort Path: <u>f</u>	:\customers\support@accuzip\presort fol	lder 2020-06-17 361
Po	ostage (Pieces): \$	3,500.45 (13,253) - \$0.264/Piece (Average)	
Co	ontainers: 1	Pallets, 49 Containers On Pallets, 0 Contair	ners Off Pallets
Pa	ayment Status:	Pickup Date: Not	Scheduled
ot	b Pickup Site:	TEXAS 6 (7700001106)	



Open Presort Image: Specific Specif						
Open Presort Print Iags Close Presort Print Reports Print Reports Print Labels Print Labels Print Labels Print Labels Print Status: Print Sta		A				
Close Presort Postage (Pieces): S3,500.45 (13,253) - \$0.264/Piece (Average) Postage (Pieces): S3,500.45 (13,253) - \$0.264/Piece (Average) Containers: 1 Pallets, 49 Containers On Pallets, 0 Containers Off Pallets Payment Status: Pickup Date: Not Scheduled Do Pickup Site: TLXAS 6 (770001106)		Print Tags			Open Presort	
Close Presort Ciose Presort Ciose Presort Database: 1. Presort Dot ID: 935991 Pather: 1. Presort Print Labels Print Labels <td></td> <td></td> <th></th> <td></td> <td></td> <td></td>						
Close Presort Print Reports View Scheduled Print Labels Database: 1. Presort Database: 1. Presort Presort Path: f:\customers\support@accuzip\presort folder 2020-06-17 361 Postage (Pieces): \$3,500.45 (13,253) - \$0.264/Piece (Average) Postage (Pieces): \$3,500.45 (13,253) - \$0.264/Piece (Average) Postage (Pieces): \$1 Pallets, 49 Containers On Pallets, 0 Containers Off Pallets Payment Status: Pickup Date: Not Scheduled Job Pickup Site: 1EXAS 6 (7700001106)						
View Scheduled Database: 1. Presort Job ID: 935991 Voite Presort Path: f:customers/support@accuzip\presort folder 2020-06-17 361 Voite Postage (Pieces: \$3,500.45 (13,253) - \$0.264/Piece (Average) Containers: 1 Pallets, 49 Containers On Pallets, 0 Containers Off Pallets Payment Status: Pickup Date: Not Scheduled Job Pickup Site: TEXAS 6 (7700001106)		Print <u>R</u> eports			<u>C</u> lose Presort	
View Scheduled Print Labels Print Labels Database: 1. Presort Job ID: 935991 Presort Path: f:customers/support@accuzip\presort folder 2020-06-17 361 Postage (Pieces): \$3,500.45 (13,253) - \$0.264/Piece (Average) Containers: 1 Pallets, 49 Containers On Pallets, 0 Containers Off Pallets Payment Status: Pickup Date: Not Scheduled						
View Scheduled Print Labels Database: 1. Presort Job ID: 935991 Image: 1. Presort Job ID: 935991 Presort Path: f:\customers\support@accuzip\presort folder 2020-06-17 361 Postage (Pieces): \$3,500.45 (13,253) - \$0.264/Piece (Average) Containers: 1 Pallets, 49 Containers On Pallets, 0 Containers Off Pallets Payment Status: Pickup Date: Not Scheduled Job Pickup Site: TEXAS 6 (7700001106)		litter i			LC)	
Database: 1. Presort Job ID: 935991 Presort Path: f:\customers\support@accuzip\presort folder 2020-06-17 361 Postage (Pieces): \$3,500.45 (13,253) - \$0.264/Piece (Average) Containers: 1 Pallets, 49 Containers On Pallets, 0 Containers Off Pallets Payment Status: Pickup Date: Not Scheduled Job Pickup Site: TEXAS 6 (7700001106)		Print <u>L</u> abels		d	/iew Scheduled	V
Presort Path: f:\customers\support@accuzip\presort folder 2020-06-17 361 Postage (Pieces): \$3,500.45 (13,253) - \$0.264/Piece (Average) Containers: 1 Pallets, 49 Containers On Pallets, 0 Containers Off Pallets Payment Status: Pickup Date: Not Scheduled Job Pickup Site: TEXAS 6 (7700001106)		D: 935991	l dol	1. Presort	Database:	
Postage (Pieces): \$3,500.45 (13,253) - \$0.264/Piece (Average) Containers: 1 Pallets, 49 Containers On Pallets, 0 Containers Off Pallets Payment Status: Pickup Date: Not Scheduled Job Pickup Site: TEXAS 6 (7700001106)		2020-06-17 361	ccuzip\presort folder	<u>f:\customers\sur</u>	Presort Path:	2
Containers: 1 Pallets, 49 Containers On Pallets, 0 Containers Off Pallets Payment Status: Pickup Date: Not Scheduled Job Pickup Site: TEXAS 6 (7700001106)			i4/Piece (Average)	es): \$3,500.45 (13,25	Postage (Pieces):	
Payment Status: Pickup Date: Not Scheduled Job Pickup Site: TEXAS 6 (7700001106)		Off Pallets	On Pallets, 0 Containers	1 Pallets, 49 Con	Containers:	
Job Pickup Site: TEXAS 6 (7700001106)		eduled	Pickup Date: Not Sch	us:	Payment Status:	
		v		te: TEXAS 6 (770	Job Pickup Site:	
TEXAS SITE LOCATION (7700001101)		~	I (7700001101)	TEXAS SITE LO		
TEXAS 2 (7700001101.2) TEXAS 3 3 (7700001101.3)	^			TEXAS 2 (770		
TEXAS 3.5 (1700001101.5)			2)	TEYAS 3 3 (77		
TEXAS 5 (7700001105)	^		2) 1.3) 4)	TEXAS 3.3 (77		

Select <u>New</u> Job Pickup Site



rint Presort			
<u>Open Presort</u>			Print <u>T</u> ags
Close Presort			Print Penorts
Schadula Bickup			
Database:	1. Presort	dol 🗸	ID: 935991
Presort Path:	f:\customers\support@accuzip	\presort folde	er 2020-06-17 361
Postage (Pieces):	\$3,500.45 (13,253) - \$0.264/Piec	e (Average)	
Containers:	1 Pallets, 49 Containers On Pal	lets, 0 Containe	rs Off Pallets
Payment Status:	Pick	up Date: Not Sc	heduled
Job Pickup Site:	TEXAS 5 (7700001105)		

Click Schedule Pickup to Reupload to the $\underline{\text{New}}$ Job Pickup Site Selected



The Mail Queue will auto-launch in your default browser. From the Mail Queue Portal, Check the Box for the job to schedule and choose Schedule Mailing. Enter Pickup Date, Pickup Time, Skid Count and Click CONFIRM.

cheduling Sur	nmarv				
Pickup Date:		Current Costs (Estimated)		New Total Cost	
Pickup Time:		Current Postage Cost:	\$55.15	Total Job Cost	
Est. Delivery Date:		Est. Logistics/Drop ship 📝	\$150.00	Totaljob Cosc	
Number of Skids:			4305 45	Amount Due:	
Total Volume:	202	Est. Total Job Cost:	\$205.15		
ing Scheduled	parauon instructions will be provided once shipment ha Finalized	s been scheduled.		Schedule Mailing	g ×
ing Scheduled	parauon instructions will be provided once shipment ha	s been scheduled.	or contraction of the second se	Schedule Mailing	g ×
ing Scheduled	Finalized	s een scheduied. More	Actions P	Schedule Mailing b Reference: ckup Date: 9/21/2020	g ×
ing Scheduled	Finalized ting Schedule Mailing T File Name	s peen scheduled. More Actions	Actions Pi	Schedule Mailing b Reference: ckup Date: g/21/2020 ckup Time CDT: g:59 AM	g ×
ing Scheduled	Finalized Finalized Time Schedule Mailing File Name AccuZIP_test.zip	Actions	Actions Pi	Schedule Mailing b Reference: ckup Date: g/21/2020 ckup Time CDT: g:59 AM	g *
ing Scheduled irst Class ¹³ Marke Tile Status Ready Ready	Finalized Finalized Schedule Mailing File Name AccuZIP_test zip AccuZIP_test zip	Actions	Actions Pi	Schedule Mailing b Reference: ckup Date: 9/21/2020 ckup Time CDT: 9:59 AM cid Count: 1	g ×
ling Scheduled irst Class ¹³ Marke File Status Ready Ready Ready	Finalized Finalized Schedule Mailing File Name AccuZIP_test.zip AccuZIP_test.zip AccuZIP_test.zip	Actions	: Actions Pi C 9 C 9 C 9 C 9	Schedule Mailing b Reference: ckup Date: 9/21/2020 ckup Time CDT: 9:59 AM ckid Count: 1	g ×
ting Scheduled	Finalized Finalized	Actions	: Actions – Pi C 9, C 9, C 9, C 9, C 9,	Schedule Mailing b Reference: ckup Date: 9/21/2020 ckup Time CDT: 9:59 AM cid Count: 1	g ×







Ac	cuZIP	6 5.0 (v5.	7.151)	Acct #77(000060	01		
e	Edit	Select	Sort	Special	View	Additions Help		
						AccuTrace	►	
						Move Update	•	
						ACS Module	•	
						<u>T</u> ags Module		
						Accu <u>G</u> eocoder	•	
						Migration Utility		
						<u>C</u> ommingle Service	Þ	<u>M</u> ail Queue Portal
						Activate Product		Site Location(s)

Mail Queue is a project management view of all jobs. Mail Queue views are broken out by Mail Class (First-Class and Marketing Mail). Each Mail Class has three tabs designated for job status. A job can be in a Pending, Scheduled or Finalized status.

PORTAL VIEW AND JOB MANAGEMENT

Pending Tab – A view of all jobs in the Mail Queue available to submit for mailing
 Scheduled Tab – Jobs listed here are ready for pickup, in transit to the receiving facility or in commingle processing
 Finalized Tab – A job that has been processed and submitted to USPS by the receiving facility

Mail Queı	e Accounting						Welcome Jot	In Doe 👻 Site Location 👻	
ing Sched	iled Finalized								Archived Jobs
rst Class	Marketing 12								
T Fil	e Status 🔻 🔻	Job Id	Actions		Uploaded On	Y Mail Class	Т уре	▼ Volume	Y Postage C
Re	ady	5FI0XR94	Ô O	0 🖂 🗎	03/06/2019 03:48:43 PM	First Class	Letter	274,560	\$140,025.60
Re	ady	5FI0XI9S	Ô	0 🖂 🖻	03/06/2019 03:43:58 PM	First Class	Letter	128,532	\$65,551.32
Re	ady	5FI0XDFB	î C	0 🖂 🖻	03/06/2019 03:37:50 PM	First Class	Letter	318,378	\$162,372.78
Re	ady	00210423	Î	0 🖂 🖻	03/05/2019 12:04:41 PM	First Class	Letter	29,432	\$11,969.65
Re	ady	5FB0U7VC	Î	0 🖂 🗎	03/01/2019 02:20:26 PM	First Class	Letter	25,000	\$9,581.12
Re	ady	5FB0U9YQ	Î	0 🖂 🖻	03/01/2019 02:18:42 PM	First Class	Letter	100,000	\$38,722.14
	ady	5FB0UBKU	<u>î</u> 0	0 🖂 🖻	03/01/2019 10:50:04 AM	First Class	Letter	50,000	\$18,909.33
Re									



Pending Tab

The Pending tab is divided into two tables, First-Class and Marketing. Each Mail Class table displays a bubble showing the Ready status count.

Once the data for a job is loaded in the Mail Queue, users will find the following information specific to each job:

- A. File Status
 - a. Processing
 - b. Error Upload error out
 - c. Ready All files have uploaded correctly and are available to perform an action on
- B. Job ID
 - a. File ID from Mail.dat
- C. Uploaded On
 - a. Date and time the file was uploaded
- D. Mail Class
 - a. Mail Class in Mail.dat
- E. Type
 - a. Mail shape in Mail.dat
- F. Volume
 - a. Total volume of barcodes from .pdr or .pbc from the Mail.dat
- G. Postage Cost
 - a. Current cost of postage as standalone mailing

The Actions column gives the user options to view detailed information about the data for the project.

- A. Delete
 - a. If data is added to the Mail Queue in error, users may select the Trash Can icon under the Actions column
- B. Download
 - a. Select the download icon to download data for detailed review
- C. Attachments
 - a. Allows users to attach other Associated Files to a project for artifact retention by either drag and drop or browsing for a file



Other files associated with this Job Id: File Name Type SFI0XR94.ZIP_original.zip Items from Mail.DAT Add Files: Upload New Files Drag and drop files here Or P Browce
File Name Type SFIDXR94.ZIP_original.zip Items from Mail DAT Add Files: Upload New Files Drag and drop files here Or Or Drowse
Add Files: Upload New Files Drag and drop files here Or D Browse
Upload New Files Drag and drop files here Or D Browse

D. Mail Profiles – Summary of all individual jobs included within the Mail.dat. Data contained in the Mail Profiles table is exportable to Excel.

Mail Profiles ©	Postage: Standard Mail	Job Ref: 3004694 J	lob Date: 09/24/2020 02:50:30 AM CDT	
Scheduled				
1				Export to Excel sarcore search search
Actions T Customer T Description T C	CRID Y MID Y STID Y 190 901493431 271 Perm	Type T Rate Affixed mit 0.000 reç	r Reg/NP r Mail Type r Weight gular Letter 0.0192	Y Volume Y Caps Y Promo 7,587 N/A N/A
H 4 1 F H 100 V Hems per page				1 - 1 of 1 items

- a. Actions
 - i. 36** Reports based on each individual profile
- b. Customer
 - i. Populated from profile inside maildat.mpu
- c. Description
 - i. Populated from profile inside maildat.mpu
- d. CRID
 - i. By/For of Mail Owner from maildat.cpt
- e. MID
 - i. By/For of Mail Owner from maildat.cpt
- f. STID
 - i. Service Type Identifier from barcodes listed in maildat.pdr or maildat.pbc
- g. Type
 - i. Postage Type from maildat.mpu
- h. Rate Affixed
 - i. Postage Rate from maildat.mpu
- i. Reg/NP
 - i. Regular or Nonprofit indicator from maildat.mpu
- j. Mail Type
 - i. Description of mailpiece: Letter, Flat, Postcard



- k. Weight
 - i. Mailpiece weight from maildat.mpu
- I. Volume
 - i. Total barcodes by customer profile
- m. CAPS
 - i. Populates as Yes when maildat.mpa contains T for CAPS designation
- n. Promo
 - i. Populates as Yes when maildat.ccr contains applicable USPS promotional codes
- o. Barcode Search
 - i. Search by barcode to identify associated profile
 - ii. Returns back table of search results

E. Reports – Pending tab

- a. Initial 36** Report Based on Mail Class
- b. Zip Codes/Volume
- c. Duplicate Barcodes



- F. Reports Scheduled and Finalized tab
 - a. Bill of Lading
 - b. Zip Codes/Volume
 - c. Duplicate Barcodes
 - d. Missing Mail Pieces
 - e. Initial 36** Reports Based on Mail Class
 - f. Merged 36** Reports Based on Mail Class

Reports

Bill of Lading Zip Codes/Volume Duplicate Barcodes Missing Mail Pieces Initial 3602N Report Initial 3602R Report Merged 3602N Report Merged 3602R Report

- E. Archived Jobs
 - a. Jobs selected will move from Pending tab to Archived Job table and will no longer be displayed on Pending tab table.



How to Submit a Mailing

The file must be in Ready status in order to select the job. Users can select one or multiple check boxes to the left of **File Status** to **Schedule Mailing.**

A Iccuzip	Mail Q	ueue								Welcome Test Me +	Site Location +	4 Site Map
Sc	hedul Pickup Pickup Est. De Numbr Total V	ing Summar Date: Time: Ilivery Date: er of Skids: blume: et Placards/Separation	CY 352,595 Instructions will be provided once shipment has been	Current Costs (Estimated) Current Postage Cost: Est. Logistics/Drop ship @ Est. Total Job Cost: oreduked.	\$143,508.45 \$250.00 \$143,758.45	New Total Cost Total Job Cost: Amount Due: Est. Savings:	5	Jobs 142,615,67 × 1 148,340.52 \$1,142.78	Included: A051619 X RA042319	E		
Pendi	ng Sc	heduled Finaliz	ed									Archived lobs
Fir	st Class	Marketing	Schedule Mailing	More Action	s	Ţ						
		▼ File Status	Job Id	Actions	Uploaded On		→ Mail Class	ŢŢ	pe	▼ Volume	Ŧ	Postage Cost
		Ready	RA051619	û 🛆 🖉 🖂 🗎	06/03/2019 01:4	16 PM CDT	First Class	b	tter	166,841		\$68,255.003
		Ready	RA042319	1 6 6 🖂 🗎	05/02/2019 10:39	09 AM CDT	First Class	Ŀ	tter	185,754		\$75,253.447
		Ready	RAD42319	û 🛆 🖉 🖂 🔒	05/02/2019 10:28	15 AM CDT	First Class	b	tter	185,754		\$75,253.447
		Ready	RAD42319	1 🛆 🖉 🖂 🗎	05/02/2019 10:24	43 AM CDT	First Class	b	tter	185,754		\$75,253.447
		Ready	RAD42319	1 🛆 🖉 🖂 🗎	05/02/2019 10:13	:55 AM CDT	First Class	Ŀ	tter	185,754		\$75,253.447
я	· 1	► > 100	 Items per page 									1 - 5 of 5 items 🖒

Once the jobs have been selected, the screen will drop down where the **Scheduling Summary** details are visible.

Pickup Date:		Current Costs (Estimated)		New Total Cost			Jobs Included:
Pickup Time:		Current Postage Cost:	\$73,808.06	Total Job Cost:	\$72,570.86		X RA062320
Est. Delivery Date:		Postage Affixed:	\$11,350.49	Postage Affixed:	\$11,350.49	Est. Savings:	
Number of Skids:		Est. Logistics/Drop ship 🗭	\$1,418.13	Amount Due:	\$61 220 38	\$2,655.33	
Total Volume:	177,26 Est. Lo	gistics/Drop Ship Calculation	\$75 336 10	Anount due.			
	- First - Mar	keting: Volume * 0.008	\$75,220.19				
TE- BOI (Ballat Blacarde Canaration Instructions v	You ca cost w	n replace our Est. Logistics/Drop Ship ith your actual cost. Changing this value					
TE, BAD Felles Fracardor Separation Instructions a	will au	tomatically update the 'Est. savings'					
_							
heduling Summary							
Pickup Date:	ĩ	Current Costs (Estimated)		New Total Cost		T	lobs included:
Pickup Time:		Current Postage Cost-	\$70.047.71				Y EDVOYODV
Est. Delivery Date:		Content roadige cost.	63 195 40	Total Job Cost:	\$68,976.69	Est. Savings:	ASKVUASBY
Number of Skids:		Est. Logistics/Drop ship	52,185.40	Est. EPS/CAPS Credit:	\$63,649.78	\$3,256.42	
Total Volume:	273.175	Est. Total Job Cost:	\$72,233.11 b	stimated postage pulled by USPS based on est possible USPS rate. Once postage has	\$5,326.91		
			b	een finalized, a credit could be appled. lever paying more than the 'Total Job Cost'			
TE: BOL/Pallet Placards/Separation instructions v	vil be provided once shipment has be	en scheduled.	E	st. EPS/CAPS Calculation:			
				First Class - Volume * 5-Digit USPS rate Mathematical Volume * 5-Digit SCE USPS rate			
ing Scheduled Finalized				• Marketing • volume • 5-Digit SCF USPS rate			
had the Commence							
neduling Summary							
Pickup Date:		Current Costs (Estimated)		New Total Cost			Jobs Includ
Pickup Time:		Current Postage Cost:	\$70,047.71	Total Job Cost:	\$68,976.69		× SRV0X9
Est. Delivery Date:		Est. Logistics/Drop ship 🗭	\$150.00	Pickup Fee:	\$60.00	Est. Savings:	
Number of Skids:		Est. Total Job Cost:	\$70,197.71	Est EDS/CADS Credit:	\$63 649 78	\$1,221.02	
Total Volume:	273,175			est. ersicars cieur.			
				Amount Due:	\$5,326.91		

The Scheduling Summary is compiling an aggregated view of all jobs scheduled for shipment.



Select Schedule Mailing and select the Pickup Date, Pickup Time and enter the Skid Count then Confirm.

Sche	dule Mailing	
Job Reference:		
Pickup Date:	9/21/2020	۳į
Pickup Time CDT:	10:03 AM	ତ୍
Skid Count:	1	
_		
	Confirm	

If there is more than one lane created, this will display all of the available receiving facilities based on Mail Class and Mail Shape.

If the pickup date, time or the number of skids needs to be adjusted, select **Edit Scheduling** located in the Schedule Summary to return to the **Schedule Mailing** screen to make the adjustment.

Cancel	Edit Scheduling	🖶 Submit Mailing

Scheduled Job Tab – Next Steps

The job(s) scheduled for pickup are now viewable on the **Scheduled** tab.

▼ Shipment Status	Job Id	Actions	Scheduled Date	▼ Mail Class	Y Mail Shape	Y Volume	▼ Total Job Cost
Scheduled	124001JU 3	🔥 🖉 🕕 🖂 🗎	12/09/2019 03:49:00 PM CST	Standard Mail	Letter	174,174	\$41,801.98
37657-AW-T2D1	00010191	८ // ⊠ 🗄	12/09/2019 03:47:29 PM CST	Standard Mail	Letter	122,721	\$31,124.42
37657-AW-T3D1	00010192	& ∅ ⊠ 🗎	12/09/2019 03:41:30 PM CST	Standard Mail	Letter	25,578	\$6,722.58
37657-AW-T4D1	00010194	& ∅ ⊠ 🗎	12/09/2019 03:41:54 PM CST	Standard Mail	Letter	25,875	\$6,799.46

A new Job Ref / Parent File ID based on input field from scheduling modal from pending tab, the original Mail.dats is grouping child files and rolling up to create a new parent / shipment. The new Job Ref is visible with all Child (original) Job IDs visible by selecting the orange count bubble.

▼ Shipment Status	Job Id	
Scheduled	124001JU	3
37657-AW-T2D1	00010191	
37657-AW-T3D1	00010192	
37657-AW-T4D1	00010194	

If the maildat.mpu has a single profile, it will display with the naming convention of that mpu description. If the maildat.mpu has multiple profiles, it displays with the naming convention of **Multiple Profiles**. The Job IDs from each child Mail.dat file is displayed under the Parent Job ID.



In the **Scheduled** tab, you may see this tab divided into two tables.

A Mail Q	ueue						Welcome Kevin Miller +	Site Location + Site Ma
Pending Sch	eduted Finalized							Archived Jobs Q
	▼ Shipment Status	bi deL	Actions	Scheduled Date	▼ Mail Class	▼ Mail Shape	▼ Volume	Total Job Cost
,Q	Avaiting Payment	00028977	₲ ₡ 0 ⊠ 🗎	08/21/2019 11:05:00 AM CDT	First Class	Letter	81,432	\$32,763.64
10	Awaiting Payment	RA012219	∆ Ø 0 ⊠ 🗎	08/21/2019 11:00:00 AM CDT	First Class	Letter	264,230	\$90,373.64
	Awaiting Payment	RA012219	₲ ₡ 0 ₪ 🗎	07/19/2019 03:30:00 PM CDT	First Class	Letter	264,230	\$90,373.64
	Awaiting Payment	00028977	△ @ 0 🖂 🗎	07/19/2019 03:00:00 PM CDT	First Class	Letter	81,432	\$32,763.64
	Awaiting Payment	PFC11500	₲ ₡ 0 ⊠ 🗎	06/04/2019 10:31:00 AM CDT	First Class	Letter	103,954	\$23,104.18
H 4 1	2 3 ► H 5 ♥ items per pa	ge						1 - 5 of 11 items 🖒
	▼ Shipment Status	Job Id	Actions	Scheduled Date	Y Mail Class	T Mail Shape	▼ Volume	Total Job Cost
	Scheduled	PFC11590	₲ ₡ 0 ⊠ 🗎	04/24/2019 07:00:00 AM CDT	First Class	Letter	103,954	\$23,104.18

The top table will be for shipments in Awaiting Payment status or Future Shipment.

All files in Awaiting Payment status indicate the invoice has been sent but payment has not cleared.

All files in Future Shipment status indicate payment has cleared and the job is ready to release for the scheduled pickup.

The bottom table will be for all jobs in **Scheduled** status.

All files in Scheduled status have either reached their scheduled pickup date, are in transit or in commingle processing.

The following information is available from the Scheduled tab:

- A. Shipment Status
 - a. Awaiting Payment or Future Shipment
- B. Job ID
 - a. New Parent Job ID
- C. Download
 - a. Downloads Mail.dat
- D. Attachments
 - a. Opens Attachment Modal (Ability to browse files to upload or drag and drop files)
- E. Shipment Information
 - a. Origination
 - i. Location of origin pickup
 - b. Destination
 - i. Location of receiving facility
 - ii. Receiving facility contact information
 - c. Logistics Company
 - i. Name and location of Logistics Company
 - ii. Logistics contact information
 - d. Mailing Information
 - i. References Scheduled Job ID
 - ii. Volume (Aggregated volume when more than one job was selected at Schedule Mailing)
 - e. Shipping Information
 - i. Pickup date and time
 - ii. Estimated delivery date
 - iii. Service level
 - 1. Local Pickup
 - 2. LTL
 - 3. FTL
 - iv. Date and time delivered to receiving facility
 - v. Skid count



- vi. Trucks Number of trucks to carry total volume, when FTL is required
- vii. Weight Total volume of all jobs included in the Scheduled Mailing

🚱 🤣 This shipment was ap	proved							
Origination				Destination			Logistics Company	
AccuZip GPP to GPP Site 🗣	Contact: Frank Phone:			Testing Hub GPP Q 8600 Freeport Parkway	RA231 - Contact Na (123) 456-7891	ame	New Site 123 Street	RA59 - Contact Name (123) 456-7890
Irving, TX 75063				Irving, 1X 75063			New City, TX 76064	
Mailing Information							Shipping Information	
Scheduled Job ID:	00028977	Volume:	81,432	DAT Version:	15-1	0 × 0	Pick-up Date & Time:	08/20/2019 11:05:00 PM CDT
Job Reference Number:							Est. Delivery Date:	08/21/2019
Scheduled By:		Phone:					Service Level:	Local Pickup
Associated By:		Phone:					Date and Time Delivered:	
Total Job Cost:	\$32,763.64						Skid Count:	1
							Trucks:	1
							Weight:	1425.06 lbs

- F. Mail Profiles Redirects to Mail Profiles landing page
- G. Reports
 - a. Bill of Lading
 - b. Zip Code/Volume



Print Bill of Lading

From the Scheduled tab, under Actions, select the Reports icon.

Select the Bill of Lading link to export the .pdf document. The Bill of Lading is required with each mailing.

Monda	y, Decembe	er 9, 201	9			BILL O	FLADING		JOB ID:I	24001JU
			SHIP	FROM				LOAD INFORMATION		
ACCU	ZIP GPP TO) GPP S	ITE							
8600 F	REEPORT	PARKW	/AY							
IRVIN	G, TX 7506	3								
FRAN	<									
21433	34444									
			SHI	РТО				CARRIER INFORMATION	4	
TESTI	NG HUB SI	TE					New Site#\$			
TESTI	NG HUB SI	TE					1234 NEW STREE	T		
IRVIN	G, TX 1234	5					NEW CITY, TN 7	5605		
RA219 - CONTACT NAME					RA129 - CONTAC	TNAME				
21433	34444						8217667272			
	THIF	RD PARTY	FREIG	HT CHARG	ES BILL T	0		DRIVER INSTRUCTIONS		
8600 I IRVIN	G TX 7506	Freight ch Party X	WAY,	, #200 re prepaid u	inless mark	ed otherwise):				
opula						SHIPMENT IN	FORMATION			
Han	dling Unit	Pack	kage	<u> </u>					LTL	Only
Qty	Туре	Qty	Туре	Weight	HM (X)	Commodity Description Commodities requiring sp marked and packaged as NMFC item 360	becial or additional care or attent to ensure safe transportation w	ion in handling or stowing must be so ith ordinary care. See Section 2(e) of	NMFC No.	Class
1	Pallet(s)					PRINTED MATERI	IAL			
	Tray(s)					PRINTED MATERI	IAL			
Where the writing the value of	he rate is dependent agreed or de the property is per	ndent on v eclared val specifical	value, shi lue of the ly stated	ippers are r e property a by the ship	equired to s is follows: " per to be no	state specifically in The agreed or decla ot exceeding	COD Amount: \$_ Fee terms: Collect	Prepaid Customer check ad	cceptable	
	N	ote: Liabil	lity limit	ation for lo	ss or dama	age in this shipmer	nt may be applicable. S	ee 49 USC § 14706(c)(1)(A) a	nd (B).	
Received, writing be rules that all applica	subject to individ tween the carrier have been establ ble state and fede	ually determ and shipper, ished by the eral regulation	ined rates if applica carrier an ons.	s or contracts ble, otherwise nd are availab	that have bee to the rates, le to the shipp	en agreed upon in classifications, and per, on request, and to	The carrier shall not make deli	very of this shipment without payment of	charges and all oth	er lawful fees.
							Shipper Signature			
-	SHIPPER SI	GNATUR	E / DATE		CAF	RRIER SIGNATURE	/ PICK UP DATE	CONSIGNEE SIGNATU	RE / DELIVER	IY DATE
This is to ci classified, j condition fo the DOT.	The is to certify that the above named materials are properly carried to the second second second second second second second second condition for transportation according to the applicable regulations of the DOT.			Carrier ackno Carrier certifie information w response guic documentatio Property desc	włedges receipt of package se emergency response as made available and/or o debook or equivalent n in the vehicle. nibed above is received in ; nibed above is received in ;	es and required placards. arrier has the DOT emergency good order, except as noted.	Carrier advowledges receipt of padda certifies emergency response informati has the DOT emergency response guid in the vehicle. Property described abov noted.	ges and required pl on was made avails lebook or equivaler e is received in goo	acards. Carrier able and/or carrier t documentation id order, except as	
Signatu			Data	_	Cionatura		Data	Signature	Date	

Scheduled Job Tab – Cancel Jobs

Customers have the ability to cancel jobs 6hrs prior to the pick-up date/time with no additional cost

A Ma	ail Queue Accounting						Welcome Testing User 👻	Site Location -	 Site Ma
Pending	Scheduled Finalized							Upload archived	Jobs Q
	▼ Shipment Status	Job Ref	Actions	Scheduled Date	Y Mail Class	▼ Mail Shape	Y Volume	▼ Total Job Cost	
	Future Shipment	3005236	× 🔕 🖉 🖸 🖂 🗎	12/18/2020 07:00:00 AM CST	First Class	Letter	1,581		\$695.72
	Awaiting Payment	AccuZIP_test2	× 🔕 🖉 🖸 🖂 🗎	10/01/2020 07:00:00 AM CDT	First Class	Post Card	202		\$78.10
	Awaiting Payment	124001KI-SSS	× 🔕 🖉 🛛 🖂 🗎	12/16/2019 12:15:00 PM CST	First Class	Letter	148,492		\$22,893.59
14 A	1 ⊨ ⊨ 5 ▼ items	per page						1 - 3 of 3	items 🔿
-									



Cancel a job select the "X" next to the job you're wanting to cancel Confirm the job you're wanting to cancel to kick off cancelation process

	More than Six Hours Cancelation	ΥN
80		First C
Ø 0	The shipment pickup date greater than six hours and therefor will not be charged logistics	Stand
8 O	Job Id: 124001RA	First C
8 O	Cancelation Logistics Costs: \$0.00	First C
9 0	Court Court on	First C
8 O		First C
80	12/16/2019 11:31:00 AM CST	Standa

Canceled jobs will move to the Finalized tab as "Canceled" status

A	Mail Que	e Accounting						Welcome Testing User +	Site Location +	 Site Map
Pen	ding Schedu	led Finalized							Upload Archived Jobs	٩
	T S	hipment Status	Job Ref	Actions	Scheduled Date	▼ Mail Class	▼ Mail Shape	▼ Volume ▼	 Total Job Cost 	
	Cance	led	3005236	Ø	12/18/2020 07:00:00 AM CST	First Class	Letter	1,581	\$695	5.72
1	USPS	Submitted	SEMCA	🛆 🖉 🕕 🖂 🗎	11/18/2020 07:00:00 AM CST	Standard Mail	Letter	2,514	\$664	4.89
	USPS	Submitted	WCC Ltr Mailing	🛆 🖉 0 🖂 🗎	11/18/2020 07:00:00 AM CST	Standard Mail	Letter	2,569	\$369	9.60
	USPS	Submitted	1 BB11092020	Δ / Ο ⊠ 🗎	11/18/2020 07:00:00 AM CST	First Class	Letter	913	\$412	2.21

Canceled jobs will also show in posted accounting section as "Canceled" with a \$0 transaction if the job was canceled 6hrs prior to the pick-up date/time.

If the job is needing the be canceled within the 6hr window of the pick-up date/time, a cost can be associated to the cancelation.

08/04/2020 11:10:02 AM CDT 124005H9-77423	79801 Canceled	Standard Mail	Letter	Freedom Graphic-GP	③ ⊠ ∅ 🔒	\$0.00
08/04/2020 10:57:43 AM CDT 124005FN-77423	79801 Canceled	Standard Mail	Letter	Freedom Graphic-GP	🚯 🖂 🥔 🗎	\$0.00

Finalized Job Tab

Files that have been finalized from the shipping information page will move from the Scheduled tab to the Finalized tab. All jobs listed here will have the USPS Submitted status.

Pending Scheduled Finalized							Archived Jobs
▼ Shipment Status	Job Id	Actions	Uploaded On	▼ Mail Class	▼ Mail Shape	▼ Volume	Postage Cost
USPS Submitted	PFC11702	❹ Ø ❶ ⊒	02/25/2019 10:00:00 AM	First Class	Letter	144,242	\$31,841.45

Actions and Information from this tab are the same as those seen in the Scheduled tab.

A. Job ID

a. New Parent Job ID



- B. Download
 - a. Downloads Mail.dat
- C. Attachments
 - a. Opens Attachment Modal (Ability to browse files to upload or drag and drop files)
- D. Shipping Information
 - a. Opens and lands on shipping information page
- E. Mail Profiles
 - a. Redirects to Mail Profiles landing page
- F. Reports
 - a. Bill of Lading
 - b. Zip Codes/Volume
 - c. Duplicate Barcodes
- G. Shipment Date
 - a. Date and time the job was shipped (Awaiting Payment will need to show Date/Time that was selected from the Schedule Modal on the pending tab)
- H. Mail Class
 - a. Mail.dat Mail Class
- I. Type
 - a. Mail Shape Mail.dat
- J. Volume
 - a. Total volume of the Merge file
- K. Postage Cost
 - a. Amount Due from "Scheduling Summary" of the Pending Tab



Accounting

The Accounting details page is a view of all pending and posted transactions. The page is divided into two tables—Pending and Posted Transactions.

inting Details Pending Transactions								Pending Account Balance: (\$299,9
ia.	Activity		T Hub Reference	Y Partner		Actions	Transaction Amount	
12/09/2019 05:06:04 PM CST	124001JV	0		Testing Hub Site		0 🖂 🗎	(\$7,649.84)	
12/09/2019 03:55:05 PM CST	124001JU	0		Testing Hub Site		0 🖂 🗎	(\$41,801.98)	
08/19/2019 10:58:48 AM CDT	00028977			Testing Hub GPP		0 🖂 🔒	(\$32,763.64)	
08/19/2019 10:57:42 AM CDT	RA012219			Testing Hub GPP		③ ⊠ 🗎	(\$90,373.64)	
07/16/2019 03:30:05 PM CDT	RA012219			Testing Hub GPP		0 🖂 🗎	(\$90,373.64)	
< 1 2 3 4 5 ► ●	items per	page						1 - 5 of 153 items
nting Details Posted Transactions								Posted Account Balance: \$3,439
	Start Date:	11/11/2019	End Date:	12/11/2019	Last 30 Days	▼ 📑 Exp	Barcode Search	Searc
Date	Activity		TInb Reference	T Partner	Actions	Transaction Amount	T Rolling Balance	
19/00/2010 05-05-14 PM CST	Fill Royal Account	t				\$7,649.84	\$3,439,571.53	
12/09/2019 03:03:14 PM 031								

Pending Transactions

Accounting Details Pending Transactions						Pending Account Balance: (\$299,957.
Date	Activity	Ť	Hub Reference	▼ Partner	Actions	Transaction Amount
12/09/2019 05:06:04 PM CST	124001JV	0		Testing Hub Site	1 🖂 🗎	(\$7,649.84)
12/09/2019 03:55:05 PM CST	124001JU	0		Testing Hub Site	1 🖂 🗎	(\$41,801.98)
08/19/2019 10:58:48 AM CDT	00028977			Testing Hub GPP	1 🖂 🖹	(\$32,763.64)
08/19/2019 10:57:42 AM CDT	RA012219			Testing Hub GPP	1 🖂 🗎	(\$90,373.64)
07/16/2019 03:30:05 PM CDT	RA012219			Testing Hub GPP	() ⊠ 🖹	(\$90,373.64)
H < 1 2 3 4 5 + +	H 5 ♥ items per pa	ige				1 - 5 of 153 items 💍

A. Pending Account Balance

- a. Located in the top right-hand corner
- b. Amount of current account balance minus total amount of jobs in pending status
- B. Date
 - a. Date of shipment, with the most recent shipments at the top
- C. Activity
 - a. Job ID
 - b. Manual Credit manual credit to the customer performed by admin user
 - c. Manual Debit manual debit to the customer performed by admin user
- D. Hub Reference
 - a. Reference entered by receiving facility when accepting job(s)
- E. Partner
 - a. Receiving facility name
- B. Actions
 - a. Shipping Information
 - i. Opens and lands on shipping information page
 - b. Mail Profile
 - i. Redirects to Mail Profiles landing page



- c. Reports
 - i. Bill of Lading
 - ii. Zip Codes/Volume
 - iii. Duplicate Barcodes
 - iv. Missing Pieces Report
- C. Pending Transaction Amount
 - a. Displays the preliminary total amount of Job
 - i. CAPS and Promo are not calculated until finalization

Posted Transactions

Accounting Details Posted Transactions							Posted Account Balance: \$3,439,571.53
	Start Date: 11/11/2019	End Date:	12/11/2019	Last 30 Days	▼ Export to Excel	Barcode Search	Search
Date	Activity	THUB Reference	T Partner	Actions	Transaction Amount	Rolling Balance	
2/09/2019 05:05:14 PM CST	Fill Royal Account				\$7,649.84	\$3,439,571.53	
12/09/2019 03:54:53 PM CST	Fill Royal Account				\$41,801.98	\$3,431,921.69	
H 4 1 > H 100 T items per pag	36						1 - 2 of 2 items 🔿

A. Posted Account Balance

- a. Located in the top right-hand corner of the Posted Transactions table
- B. Start Date End Date Calendar Selection
- a. Filtering available by dates
- C. Predetermined Reporting Ranges
 - a. Last 30 Days Display last 30 Days of Posted Transactions
 - b. Last 90 Days Display last 90 Days of Posted Transactions
 - c. Last 120 Days Display last 120 Days of Posted Transactions
 - d. Last Year Display last 365 Days of Posted Transactions
- D. Export to Excel download excel workbook based on selected date range
- E. Date
 - a. Date of shipment, with the most recent shipments at the top
- F. Activity
 - a. Job ID
 - b. Manual Credit manual credit to the customer performed by admin user
 - c. Manual Debit manual debit to the customer performed by admin user
- G. Hub Reference
 - a. Reference entered by receiving facility when accepting job(s)
- H. Partner
 - a. Receiving facility name
- I. Actions
 - a. Shipping Information
 - i. Opens and lands on shipping information page
 - b. Mail Profile
 - i. Redirects to Mail Profiles landing page
 - c. Attachments
 - d. Reports



Accounting PDF Reports Accounting Excel Reports Duplicate Barcodes Missing Mail Pieces

i. Accounting PDF Reports

- ii. Accounting Excel Reports
- iii. Duplicate Barcodes
- iv. Missing Mail Pieces
- J. Transaction Amount
 - a. Total amount of Job
- K. Rolling Balance
 - a. Balance minus Transaction Amount

Mailing Cost Report

Selecting the Transaction Amount link will launch the Mailing Cost Report. This report is printable and downloadable.

Mailing Cost Report				AccuZip GPP to GPP Site	ĸ				
Job ID: I24001JV	Hub Ref:	Volume: 19,2	15 1	Mail Pickup Date: 12/9/2019					
Mailing Cost Summary									
	Postage Cost Service Charges	5	\$7,781.84 \$0.00						
	Total Job Cost		\$7,781.84						
	Customer Posta	age Credits	\$132.00						
	Transaction Tot	al	(\$7,649.84)						
Show More									
		Download	8						

A. Job ID

- a. Parent Job ID
- B. Hub Ref
 - a. Reference ID entered by the receiving facility to associate which pool the mailing went into
- C. Volume
 - a. Total volume of the job



- D Mail Pickup Date a. Date that was selected on the schedule mailing modal from the pending tab E. Mailing Cost Summary a. Postage Cost i. Total Postage of the job b. Service Charges i. Any service charges applied to the shipment. Ex. Pickup fee \$50 c. Total Job Cost i. Sum of "Postage Cost" + "Service Charges" d. Customer Postage Credits i. Includes (Meter Affixed, CAPS, Stamped Affixed, and PROMO) e. Transaction Total i. Sum of "Total Job Cost" less "Customer Postage Credits" F. Show More – unfolds to show details for calculations a. Divided into two sections: Postage and Service Charges ▲ Show Less Postage **Service Charges** Automation Postage Costs: Charges: Letter Postage Cost \$0,4010 Letter Volume 103,954 Letter Cost \$41,685.55 **Customer Postage Credits:** Metered Affixed \$18,581.38 **Total Customer Postage Credits:** \$18,581.38
- Total Postage Cost\$23,104.18Total Service Charges\$0.00
- G. Postage
 - a. Automation GPP (Guaranteed Per Piece Cost) * Volume Based on Mail Class and Mail Type
 - b. Non-Automation
 - i. First Class
 - 1. Presort Rate Included in GPP
 - 2. Single Piece Full rate Feeder is charged based on initial postage cost
 - ii. Marketing All nonautomation is charged based on initial postage cost
 - c. Customer Postage Credits
 - i. Meter Affixed Looks at maildat.mpu for meter profile rates and sums up total
 - ii. CAPS Finalized CAPS postage
 - iii. Stamped Affixed Looks at maildat.mpu for stamped profiles and sums up total
 - iv. PROMO is a debit, as it's discounted from USPS
- H. Service Charges
 - a. Credit Adjustment Any manual credit applied
 - b. Debit Adjustment Any manual debits applied
 - c. Service Fee Ex. Pickup fee, metering fee, rejects, storage of physical mail

